



Course Outline

Production and Operation Management

(หลักสูตร 1 วัน)

โดย

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Course Principle

Production/operations management involves the integration of numerous activities and processes to produce products and services in a highly competitive global environment. Many companies have experienced a decline in market share as a result of their inability to compete on the basis of product design, cost or quality. Most now agree that world class performance in operations, i.e., in product design, manufacturing, engineering and distribution, is essential for competitive success and long term survival. This course considers the operations from a managerial perspective. We will consider key performance measures of operations (productivity, quality and response time) as well as important concepts for improving the performance of operations along these dimensions. At the end of the course students will have a fair understanding of the role Production/Operations Management plays in business processes. Emphasis is given both to familiarization of various production processes and service systems, and to quantitative analysis of problems arising in the management of operations.

Objective

1. *Student have knowledge for Production and Operation management*
2. *Student have high efficiency and productivity for touch COMPANY TARGET*
3. *Student be Increase Skill and Talent to high management level*
4. *Knowledge about Coaching for management*

Course Outline

- ✓ *Production and operations management (POM) is the management of an organization's production system.*
- ✓ *A production system takes inputs and converts them into outputs.*
- ✓ *The conversion process is the predominant activity of a production system.*
- ✓ *The primary concern of an operations manager is the activities of the conversion*
- ✓ *Concepts of JIT*
- ✓ *Three fundamental concepts of JIT*
- ✓ *The ultimate goal is to provide perfect value to the customer through perfect value creation process that has ZERO waste.*
- ✓ *Lean production has its key element that is -JIT (Just -In-Time)*
- ✓ *Zero Inventory.*
- ✓ *Kan -Ban system.*
- ✓ *Seven Waste*

Training Model

Training and Group Coaching, Workshop